

## Technical Support

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**Note:** This technical support document and many others are available on the ARES web site, <http://www.aresdg.com>. Go to the **Technical Support** page and choose the **Frequently Asked Questions (FAQ)** list.

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**Product Name:** Dupe Checker for ACT!

**Version:** 1.1b

**Program Module:** N/A

**Operating System:** (all)

**Other Applications:** ARES for ACT!

**Vendor:** ARES Development Group, LLC

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**Title:** New features in Dupe Checker 1.1b

**Situation:** What are the new features in Dupe Checker 1.1b? How do I upgrade?

**Solution:** Dupe Checker 1.1b includes support for Windows 95 and ACT! 2.09, and adds the ability to create groups of duplicate records found in your ACT! database. To upgrade, order the latest version from ARES Development Group for \$5.00.

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## Dupe Checker for ACT! New Features

This document describes the new features in the latest version of Dupe Checker for ACT!, version 1.1b, and helps you determine if and how you should upgrade your current copy of Dupe Checker.

### New Features in Dupe Checker 1.1b

Dupe Checker for ACT! 1.1b includes the following new features:

1. Support for Windows 95. Previous versions of Dupe Checker may not install on all Windows 95 PCs.
2. Support for ACT! 2.09, the latest update to ACT! 2.0 for Windows
3. A new **group creation** feature. After you scan your database for duplicates, Dupe Checker can create an ACT! group inside your

database of the duplicate records, making it much easier for you to look up, compare, and merge the duplicate records.

You should get Dupe Checker for ACT! 1.1b if you are running Windows 95 and/or ACT! for Windows 2.04 or later. Also, you should get the latest update to ACT! 2.0, version 2.09, which includes various bug fixes to ACT! and enhancements that make ACT! run more smoothly under Windows 95.

### **Determining What Version You Are Currently Running**

To determine the version of ACT! are running,

1. Start ACT! for Windows (or ARES for ACT!, if you are an ARES user).
2. Click the **Help** menu.
3. Choose **About...** from the menu.
4. The About box will be displayed, showing the ACT! version number in the upper left corner.

To determine the version of Dupe Checker for ACT! you are running,

1. Start Dupe Checker by clicking the Dupe Checker icon in the ACT! toolbar.
2. Click the **About** button.
3. The About box will be displayed, showing the Dupe Checker ACT! version number near the top.

### **How to Upgrade**

To upgrade your current Dupe Checker license to version 1.1b, call ARES Development Group, LLC at 888-807-8989 and request the update. If you do not already have ACT! 2.09, you can order that as well for an additional \$5.00.

If you do not currently have Dupe Checker for ACT!, you can order it for \$49.00 plus \$5.00 shipping and handling and sales tax (CA only). Call ARES Development Group at 888-807-8989 to place your order.

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